



# db INFINITY PROGRAM

## Future-Proof Access Control

### Digitus Biometrics'

**db Infinity** program ensures that your biometric access control system is always up and running with the latest Digitus technology. A low annual fee delivers complete protection for your Digitus investment, from 24-hour replacement of any failed unit to unlimited telephone support to access to all firmware and software feature/function upgrades. db Infinity program coverage is available to all db Nexus and db ServerRack access controllers within the first year of installation.

### WHAT'S INCLUDED IN THE PROGRAM

The db Infinity program's annual fee covers everything needed to keep db Nexus and/or db ServerRack products in top performing shape. For each covered product, the program delivers 24-hour replacement of any failed unit, unlimited phone support, ongoing software, firmware upgrades as new features and functions become available. In large volume installations, Digitus will stock replacement product at the customer site. db Infinity is automatically included in the Digitus Biometrics Watchdog program.

### HOW IT WORKS

The annual fee for the db Infinity program is \$100 per year per unit. Program enrollment can take place at the time of purchase or on any date within the first year of installation. Replacement of any failed unit will be delivered overnight, with shipping the same day you contact us. No-charge telephone support, which is included under the Digitus standard warranty for the first 90 days following installation, is extended without limit as long as db Infinity program fees are current. You will be notified via email as each software and firmware update becomes available for download. The db Infinity program can be renewed for any db Nexus or db ServerRack product for up to ten years from the date of installation.

Note: db Infinity is a system-wide program that must be applied to all units at a single customer location.

### TERMS AND CONDITIONS

Minimum of 25 initial units required. One-year contract required, with automatic renewal unless terminated by either party. Payment can be made annually by ACH or check.

**To enroll in the db Infinity program or for additional information, please contact us at 912.231.8175.**



Main Address:

2 East Bryan Street, Suite 502  
Savannah, GA 31401 USA

Main Phone:

+1 912.231.8175

Fax Number:

+1 912.629.9478

Web Address:

[www.digitus-biometrics.com](http://www.digitus-biometrics.com)

Email Address:

[sales@digitus-biometrics.com](mailto:sales@digitus-biometrics.com)